

The Federal Communications Commission (FCC) requires Yelcot Holding Group, (YHG) which provides internet services through Yelcot Telephone Company (YTC), Mountain View Telephone Company (MVTC) and Yelcot Video Group (YVG), to publicly disclose accurate information regarding network management practices, performance characteristics and commercial terms of our broadband internet access services. The Restoring Internet Freedom Order revised the transparency rule to require us to disclose the following network management practices regarding blocking, throttling, Affiliated prioritization, paid prioritization, congestion management, application-specific behavior, device attachment rules, security, service description, impact of non-broadband internet access service data services, price, privacy policies and redress options.

YHG, YTC, MVTC and YVG does not block any customer's internet service by any practice, other than reasonable network management elsewhere disclosed, that blocks or otherwise prevents end user access to lawful content, applications, service, or non-harmful devices.

YHG, YTC, MVTC and YVG does not have any practice, other than reasonable network management elsewhere disclosed, that degrades or impairs access to lawful internet traffic on the basis of content, application, service, user, or use of a non-harmful device.

YHG, YTC, MVTC and YVG does not have any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate of YHG, YTC, MVTC or YVG or in exchange for consideration, monetary or otherwise.

YHG, YTC, MVTC and YVG does not have any congestion management practices that would include the types of traffic subject to the practices, the purposes served by the practices, the practices' effect on end user's experience, criteria used in practices, such as indicators of congestion that trigger a practice, including any usage limits triggering the practice, and the typical frequency of congestion, usage limits and the consequences of exceeding them and references to engineering standards.

YHG, YTC, MVTC and YVG does not block or rate-control specific protocols or protocol ports, modifies protocol fields in ways not prescribed by the protocol standard or otherwise inhibits or favors certain applications or classes of applications.

YHG, YTC, MVTC and YVG does not have any restrictions on the type of devices the customer uses but does prefer for customers to use a modem in router mode and not bridged mode to connect to the network.

YHG, YTC, MVTC and YVG does not have any practices used to ensure end-user security but the modems that customers can purchase from us do have built-in firewall but we have practices for the security of the network.

YHG, YTC, MVTC and YVG does provide internet service over telephone, cable or wireless facilities and actual access speed and latency depend on the location of the customer.

YHG, YTC, MVTC and YVG does not offer any non-broadband internet access service data services that are offered to end users.

YHG, YTC, MVTC and YVG offers internet for monthly prices depending on location with no usage-based fees or fees for early termination unless the customers has signed a contract for internet service or additional network services.

YHG, YTC, MVTC and YVG has a complete and accurate disclosure of our internet privacy practices posted on our website, [www.yelcot.com](http://www.yelcot.com).

YHG, YTC, MVTC and YVG does have practices for resolving complaints and questions from consumers, entrepreneurs, and other small businesses. Depending how the complaint or question was received from the consumer, entrepreneur or other small business would dictate how we respond to the consumer, entrepreneur or other small business.